EBSCOHost platform

1. (standard OR kpi OR key performance indicator OR outcome indicator OR quality indicator OR process measure\* OR performance indicator OR benchmark).ti,ab.
2. (develop\* OR creat\* OR identif\* OR establish\* or defin\*).ti,ab.
3. (Digital health OR eHealth OR e-health OR e health OR mhealth OR m-health OR m health).ti,ab
4. ((web-base\* OR web base\*) N5 health\*).ti,ab.
5. 3 OR 4
6. 1 AND 2 AND 5

IEEE Xplore Database:

(("All Metadata": standard OR kpi OR "key performance indicator" OR "outcome indicator" OR "quality indicator" OR "process measure" OR "performance indicator" OR benchmark) AND ("All Metadata": develop\* OR creat\* OR identif\* OR establish\* OR defin\*) AND (("All Metadata": "Digital health" OR eHealth OR e-health OR "e health" OR mhealth OR m-health OR "m health") OR ("All Metadata": health NEAR/5 web-base\*) OR ("All Metadata": health NEAR/5 web base\*)))