

Appendix Table A: State Variation in Frequency and Prevalence of Nursing Home Complaints: Medians

State	Number of Facilities	All Facilities				Facilities with At least One Complaint	
		Median				Allegations Per Complaint (Median)	% Complaints Substantiated (Median)
		Complaints	Complaints per 100 residents	Substantiated Complaints	Substantiated Complaints Per 100 Residents		
Average	14194	3.7	5.1	0.9	1.1	2.1	28.9
SD		4.5	6.1	1.2	1.4	0.8	21.6
Minimum		0.0	0.0	0.0	0.0	1.0	0.0
Maximum		25.0	34.8	5.0	6.0	4.3	77.5
AL	213	0	0.0	0	0.0	2.2	0.0
AR	219	3	4.2	1	1.2	2.3	33.3
AZ	133	3	3.7	0	0.0	2.0	0.0
CA	1,075	10	12.2	5	6.0	1.3	52.9
CO	197	1	2.0	1	1.0	3.6	55.6
CT	216	2	1.7	1	1.0	1.0	66.7
DC	13	2	1.8	0	0.0	3.1	11.8
DE	45	1	1.9	0	0.0	3.0	33.3
FL	672	3	2.7	0	0.0	1.8	16.7
GA	302	2	2.4	0	0.0	2.1	16.7
IA	404	3	5.6	1	1.5	1.7	33.3
ID	63	0	0.0	0	0.0	3.0	50.0
IL	689	6	6.7	2	2.7	2.3	40.0
IN	504	4	5.4	2	3.6	3.3	72.3
KS	283	3	6.1	1	1.9	1.3	34.8
KY	257	3	3.8	0	0.0	1.3	9.1
LA	261	2	1.9	0	0.0	2.4	25.0
MA	397	1	1.6	0	0.0	1.0	0.0
MD	217	11	10.7	3	3.3	1.7	33.3
ME	94	6	10.5	1	2.2	1.8	24.0
MI	414	11	13.0	5	5.5	2.5	50.0
MN	319	1	1.5	0	0.0	1.0	14.3
MO	492	9	13.3	1	1.7	2.1	12.5

MS	178	1	1.7	0	0.0	1.0	25.0
MT	56	1	2.1	0	0.0	2.5	57.1
NC	391	5	6.1	1	0.9	2.8	14.3
ND	63	0	0.0	0	0.0	3.0	0.0
NE	155	4	6.7	1	1.3	1.9	25.0
NH	71	1	1.2	0	0.0	1.0	50.0
NJ	341	1	0.5	0	0.0	2.7	0.0
NM	67	1	1.7	1	1.0	1.0	77.5
NV	43	3	4.4	1	0.7	3.2	23.5
NY	550	3	1.6	0	0.0	1.7	0.0
OH	909	3	4.7	1	0.9	2.0	20.0
OK	295	2	4.1	1	1.0	2.0	25.0
OR	130	2	4.3	1	1.5	1.5	50.0
PA	651	4	3.9	1	1.3	2.8	33.3
RI	83	5	6.8	0	0.0	1.0	6.7
SC	167	1	0.7	0	0.0	1.0	0.0
SD	91	0	0.0	0	0.0	1.3	50.0
TN	292	4	4.6	1	1.6	1.5	33.3
TX	1,146	15	20.2	2	2.1	1.7	11.1
UT	91	1	1.5	0	0.0	4.3	50.0
VA	218	1	0.9	0	0.0	3.0	66.7
VT	31	7	12.6	2	1.8	3.1	20.0
WA	207	25	34.8	3	4.1	1.1	12.5
WI	361	2	3.9	1	0.9	1.0	31.7
WV	102	1	1.2	0	0.0	3.0	0.0
WY	26	3.7	4.7	1.5	1.7	2.0	50.0

Notes: The sample includes free-standing nursing homes from November 28, 2016 to November 27, 2017. A complaint is defined as having a unique intake identification number and can consist of multiple allegations. A complaint is considered substantiated if at least one allegation is indicated as substantiated in the CASPER data. SD = Standard Deviation