**Supplementary Figure 2. Interview Guide for Practitioners and Policymakers**

1. **Exploring their position in regards to the organization:**

* Can you describe your responsibilities within the organization?

1. **Exploring the MHPSS program of the organization:**

* Please describe the mental health program in place at your organization.
* Please describe how refugees access your services.
* Please describe the psychosocial interventions provided by your organization (level 3).
* What type of psychotherapies does your organization provide? (level 4)
* How is the referral to the psychiatrist made? (level 4)
* Can you describe the coordination process with other MHPSS organizations?
* Why do you think the organization chose to implement those interventions?
* What do you think of those interventions?

1. **Exploring the perceptions of the Syrians’ mental health problems:**

* Please describe the mental health problems faced by Syrian refugees.
* What do you think are the main causes of their distress?
* How do you feel they cope with these problems?
* What do you think are their main psychosocial and mental health needs?
* What do you think refugees expect from the MHPSS service?
* Can you give me one example of a case that particularly marked your experience?

1. **Exploring the main challenges experienced in their practice:**

What are the main challenges that you face while working with Syrian refugees?