

**Questionnaire : Pharmacists' and Technicians' Perceptions of
Robotic IV Automation (RIVA)**

Please  ONE answer that reflects your **PERSONAL OPINION** or experience with RIVA.

Demographics (No names Nor ID Badge)

Manager / Senior Pharmacist / Pharmacist I / Pharmacist II / Pharmacist III

How often do you operate RIVA (circle)? Very Frequently • Frequently • Occasionally • Rarely • Very Rarely • Never

Performance

1. In your opinion what is the turnaround of IV drug preparations manually?

| | | | | |
|----------|---------------|---------|---------------|-----------|
| Very Low | Below Average | Average | Above Average | Very High |
| 1 | 2 | 3 | 4 | 5 |

(1= Very Low and 5 =Very High)

2. In your opinion what is the turnaround of IV drug preparations using RIVA?

| | | | | |
|----------|---------------|---------|---------------|-----------|
| Very Low | Below Average | Average | Above Average | Very High |
| 1 | 2 | 3 | 4 | 5 |

(1= Very Low and 5 =Very High)

Satisfaction

3. In your opinion the workload of preparing IV medication manually is

| | | | | |
|----------------|--------------------|-----------------------------------|----------------------|------------------|
| Very Demanding | Somewhat Demanding | Neither Demanding nor Undemanding | Somewhat Undemanding | Very Undemanding |
| 1 | 2 | 3 | 4 | 5 |

(1 = Very Demanding and 5 = Very Undemanding)

4. In your opinion the workload of preparing IV medication with the RIVA is

| | | | | |
|----------------|--------------------|-----------------------------------|----------------------|------------------|
| Very demanding | Somewhat Demanding | Neither Demanding nor Undemanding | Somewhat Undemanding | Very Undemanding |
| 1 | 2 | 3 | 4 | 5 |

(1 = Very Demanding and 5 = Very Undemanding)

Safety

5. With regard to the patient's SAFETY, preparations made with the manual procedure is

| | | | | |
|-------------|-----------------|-------------------------|---------------|-----------|
| Very Unsafe | Somewhat Unsafe | Neither Unsafe nor Safe | Somewhat Safe | Very Safe |
| 1 | 2 | 3 | 4 | 5 |

(1 = Very Unsafe and 5 = Very Safe)

6. With regard to the patient's SAFETY, preparations made with RIVA is

| | | | | |
|-------------|-----------------|-------------------------|---------------|-----------|
| Very unsafe | Somewhat Unsafe | Neither Unsafe nor Safe | Somewhat Safe | Very Safe |
| 1 | 2 | 3 | 4 | 5 |

(1 = Very Unsafe and 5 = Very Safe)

Technology

7. The workload in the IV room AFTER the introduction of Robotic IV Automation is?

| | | | | |
|------------|-------|----------------|--------|-------------|
| Much lower | Lower | About the Same | Higher | Much Higher |
| 1 | 2 | 3 | 4 | 5 |

(1 = Much Lower and 5 = Much Higher)

8. In your opinion can Robotic IV Automation replace manual preparations of IV medications?

| | | | | |
|-------------------|----------|-----------|-------|----------------|
| Strongly Disagree | Disagree | Undecided | Agree | Strongly Agree |
| 1 | 2 | 3 | 4 | 5 |

(1= Strongly Disagree and 5 = Strongly Agree)

9. What is your opinion of the efficiency of RIVA in the preparations of IV medications?

| | | | | |
|-----------|------|------------|------|-----------|
| Very Poor | Poor | Acceptable | Good | Very Good |
| 1 | 2 | 3 | 4 | 5 |

(1 = Very Poor and 5 = Very Good)

10. RIVA DOWNTIME affects the work flow in the IV ROOM?

| | | | | |
|-------------------|----------|-----------|-------|----------------|
| Disagree Strongly | Disagree | Undecided | Agree | Strongly Agree |
| 1 | 2 | 3 | 4 | 5 |

(1= Disagree Strongly and 5 = Strongly Agree)

11. How important is the SPEED of the preparations by RIVA?

| | | | | |
|---------------|--------------------|------------------|-----------|----------------|
| Not Important | Slightly Important | Fairly Important | Important | Very Important |
| 1 | 2 | 3 | 4 | 5 |

(1 = Not Important and 5 =Very Important)

12. How important are the SAFETY features of Robotic IV automation to you?

| | | | | |
|---------------|--------------------|------------------|-----------|----------------|
| Not Important | Slightly Important | Fairly Important | Important | Very Important |
| 1 | 2 | 3 | 4 | 5 |

(1 = Not Important and 5 =Very Important)

13. Are you satisfied with the service provided by onsite engineer associated with RIVA?

| | | | | |
|-------------------|--------------|---------|-----------|----------------|
| Very dissatisfied | Dissatisfied | Neither | Satisfied | Very satisfied |
| 1 | 2 | 3 | 4 | 5 |

(1 = Very Dissatisfied and 5 = Very Satisfied)

14. RIVA IMPROVES the efficiency of the IV medications preparations in the IV room?

| | | | | |
|-------------------|----------|-----------|-------|----------------|
| Disagree Strongly | Disagree | Undecided | Agree | Strongly Agree |
| 1 | 2 | 3 | 4 | 5 |

(1 = Disagree Strongly and 5 =Strongly Agree)

15. I would recommend RIVA to my professional colleagues working in other institutions

| | | | | |
|----------------|--------------|----------|---------------|------------|
| Definitely Not | Probably Not | Probably | Very Probably | Definitely |
| 1 | 2 | 3 | 4 | 5 |

(1= Definitely Not and 5 = Definitely)

16. Please rate your OVERALL impression of Robotic IV Automation

| Very Poor | Poor | Acceptable | Good | Very Good |
|-----------|------|------------|------|-----------|
| 1 | 2 | 3 | 4 | 5 |

(1= Very Poor and 5 = Very Good)

What are the limitations of Robotic IV Automation? _____

Any other comments regarding the value of Robotic IV Automation_____
