

Appendix 1

Survey questions used in this study.

These first two questions are about the information you give to patients to read about medicines that are NOT considered high risk (e.g. asthma inhaler). NB. 'most of the time' was defined as more than half of the time, and 'some of the time' was defined as less than half of the time.

1. How often do you give patients an address for a website containing information about medicines?

- All of the time
- Most of the time
- Some of the time
- Only on patient request
- Never

2. What is your preferred source for supplying medicine information leaflets to patients? (select the most commonly used option)

- Medsafe website
- Patient.info website
- UpToDate website
- Healthinfo website
- New Zealand Formulary website
- Other:
 1. Website (please specify); or
 2. Computer program (please specify); or
 3. Loose leaflets (please specify); or
 4. Unmentioned source (please specify)

3. What are the main reasons you would not provide a medicine information leaflet to patients? (please select up to 5)

- The patient receives all the information they need verbally
- The patient should trust the doctor to prescribe a medicine that is suitable for them
- The patient has taken the medicine previously
- Patients are not interested in receiving medicine information leaflets
- The medicine is for short term treatment (less than 2 weeks)
- It is the role of the doctor/pharmacist to provide medicine information leaflets
- I am concerned the patient will worry about the possible adverse effects and not take the medicine
- I do not believe the medicine information leaflet is useful to the patient
- I do not think to use them when talking with patients
- Other (please specify)

4. Do any of the following prevent you from providing a leaflet to patients? (you may select more than one option)

- The leaflet is not available in other languages
- The medicine is being used for a purpose other than indicated (including 'off-label' use)
- The patient has difficulty with understanding or reading the medicine information leaflets
- I do not always have time to spend discussing a medicine information leaflet with the patient
- The leaflet is too long to print off
- There is no available printer
- There is no reimbursement for printing costs
- It is not the policy of the pharmacy or pharmacist/ individual GP or GP practice to provide information leaflets
- Other (please specify)

5. What might help you or other pharmacists to provide leaflets to patients? (you may select more than one option)

- More frequent requests from patients for information leaflets
- More time to provide and explain information leaflets
- Specific counselling appointments to discuss a patient's medicines
- A leaflet that gives a summary of the medicine, making it easier to cover salient points
- Personalised leaflets tailored to patients' disease or condition, and characteristics
- Having leaflets available in different languages
- Having a self-serve computer in the pharmacy/GP surgery for patients to print the medicine information they want
- Reimbursement for provision of leaflets.
- Dispensing/prescribing software prompts to provide, and record the provision of the leaflet automatically
- Other (please specify)

6. When do you think a personalised summary leaflet could be provided for medicines considered LOW risk (e.g. asthma inhaler)? (Tick the appropriate box in each line)

	All of the time	Some of the time	None of the time	Not applicable, a summary leaflet is not suitable
By the doctor at the time of prescribing a <i>new</i> medicine				
By the doctor at the time of prescribing a <i>repeat</i> medicine				
By the pharmacist on dispensing a <i>new</i> medicine				
By the pharmacist on dispensing a <i>repeat</i> medicine				
When patients ask for it				

Other (please specify)

Note, *Most of the time* is considered more than half of the time and *Some of the time* is considered less than half of the time.

7. When do you think a personalised summary leaflet could be provided for medicines considered HIGH risk? (Tick the appropriate box in each line)

	All of the time	Some of the time	None of the time	Not applicable, a summary leaflet is not suitable
By the doctor at the time of prescribing a <i>new</i> medicine				
By the doctor at the time of prescribing a <i>repeat</i> medicine				
By the pharmacist on dispensing a <i>new</i> medicine				
By the pharmacist on dispensing a <i>repeat</i> medicine				
When patients ask for it				

Other (please specify)

Note, *Most of the time* is considered more than half of the time and *Some of the time* is considered less than half of the time.

Please provide the following demographic information

8. Sex

- Male
- Female

9. Age

- 20-29
- 30-39
- 40-49
- 50-59
- >60

10. Please tell us which area your pharmacy/GP practice is located in

- Major City (e.g. Auckland, Wellington, Christchurch)
- Provincial City (urban area with a population over 30,000 people e.g. Hamilton, Dunedin, Nelson, New Plymouth, Napier, Gisborne)
- Provincial Town (town with a population between 1,000 and 30,000 people e.g. Levin, Gore)
- Rural (non-urban areas such as rural centers with population under 1,000 people)